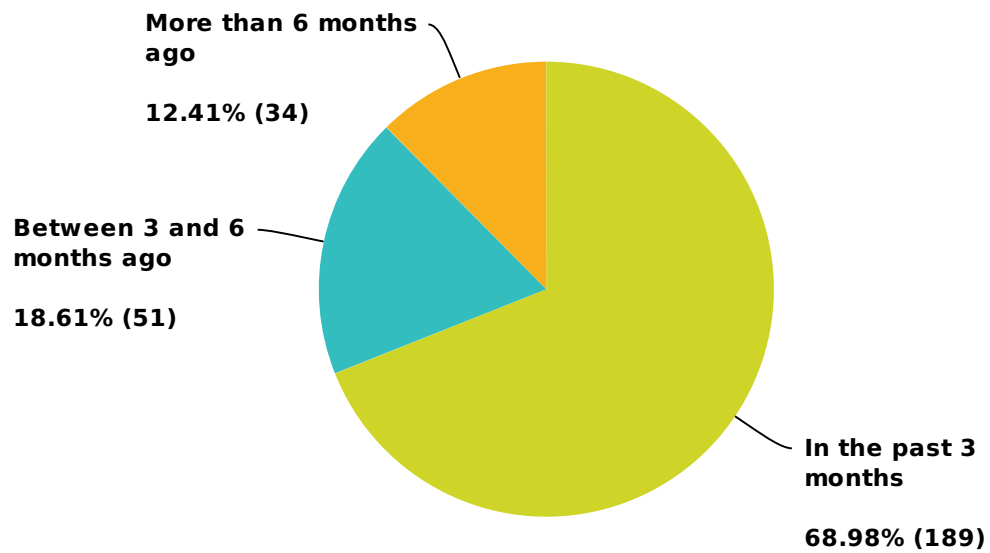


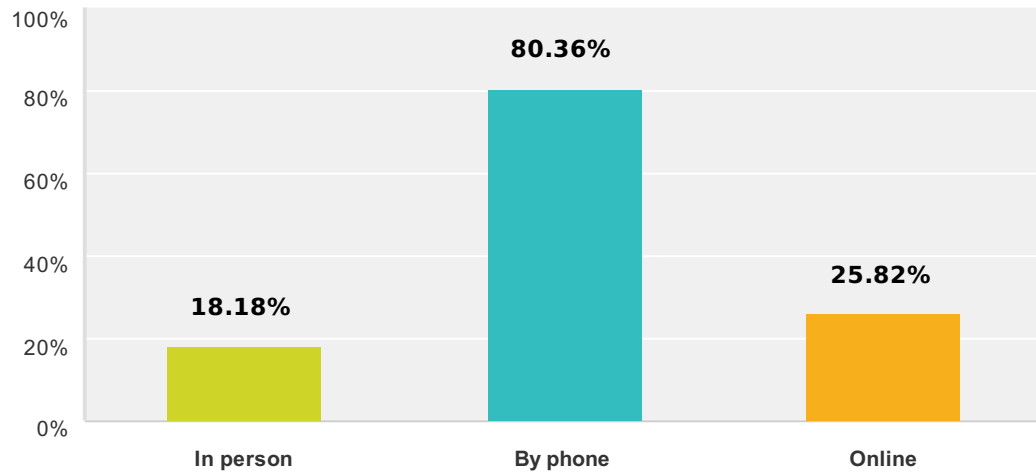
Q1 When did you last see a Doctor at the GP Surgery?

Answered: 274 Skipped: 2



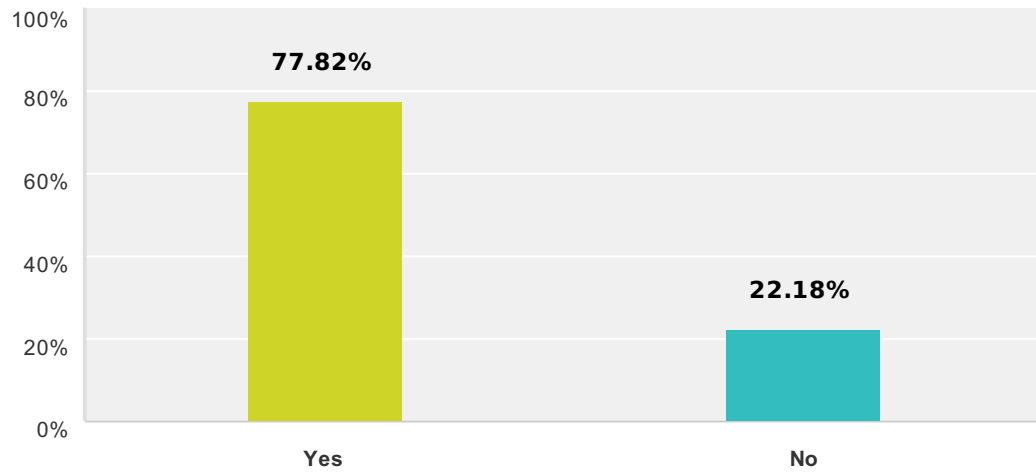
Q2 How do you normally book your appointments to see a doctor or nurse at the surgery? (please tick all the boxes that apply)

Answered: 275 Skipped: 1



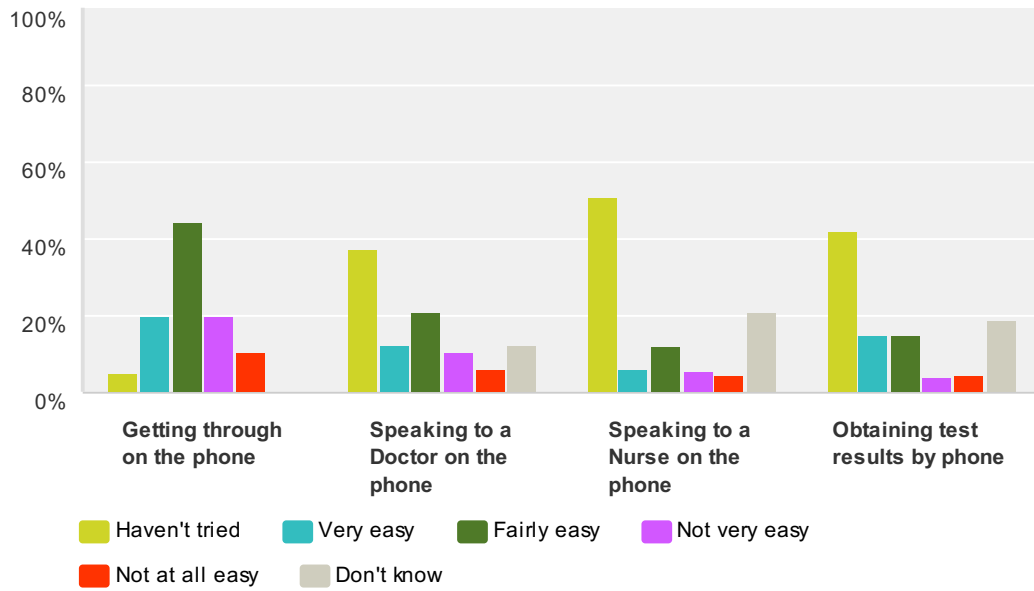
Q3 Were you aware that you could book doctors' appointments and order repeat prescriptions online?

Answered: 266 Skipped: 10



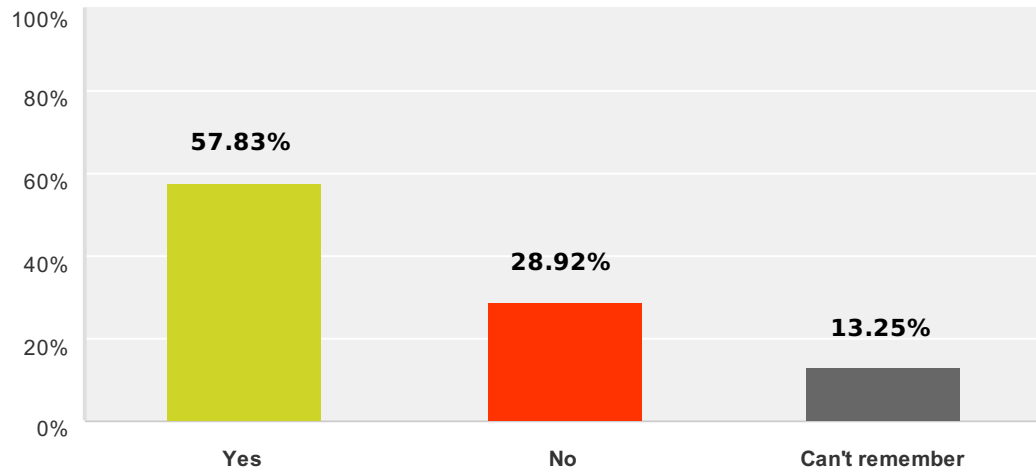
Q4 In the past 6 months how easy have you found the following? (Please put a tick in one circle for each row)

Answered: 273 Skipped: 3



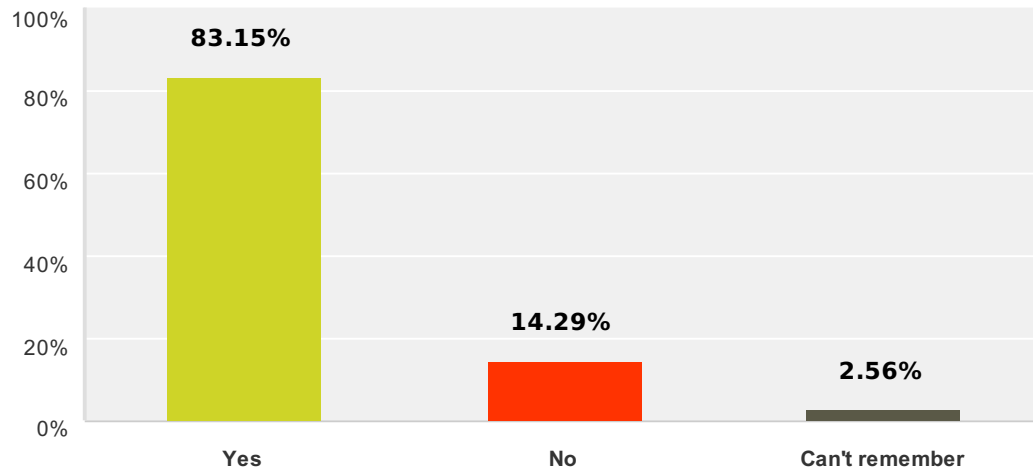
Q5 Think about the last time you felt you needed to see a GP for an urgent medical problem. Were you able to see or speak to a doctor on the same day?

Answered: 249 Skipped: 27



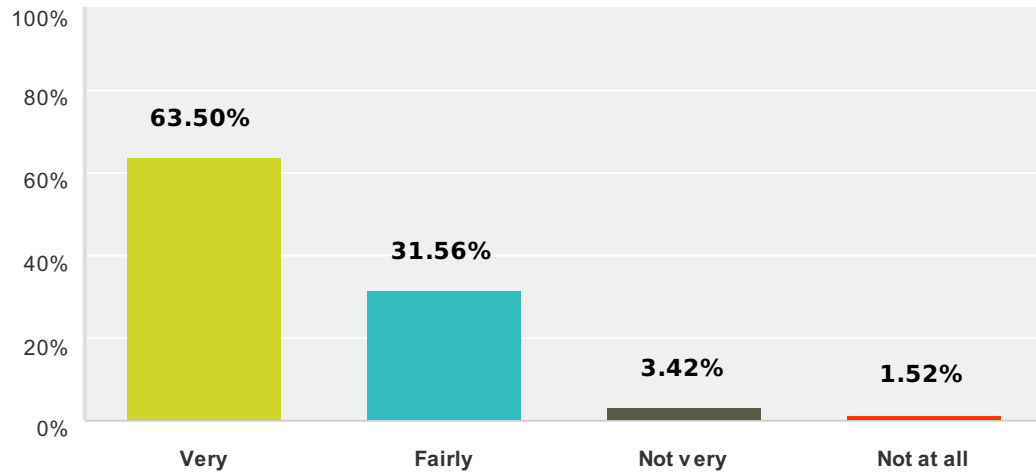
Q6 Think about the last time you tried to see a doctor routinely (not urgently). Were you able to book ahead for an appointment with a doctor?

Answered: 273 Skipped: 3



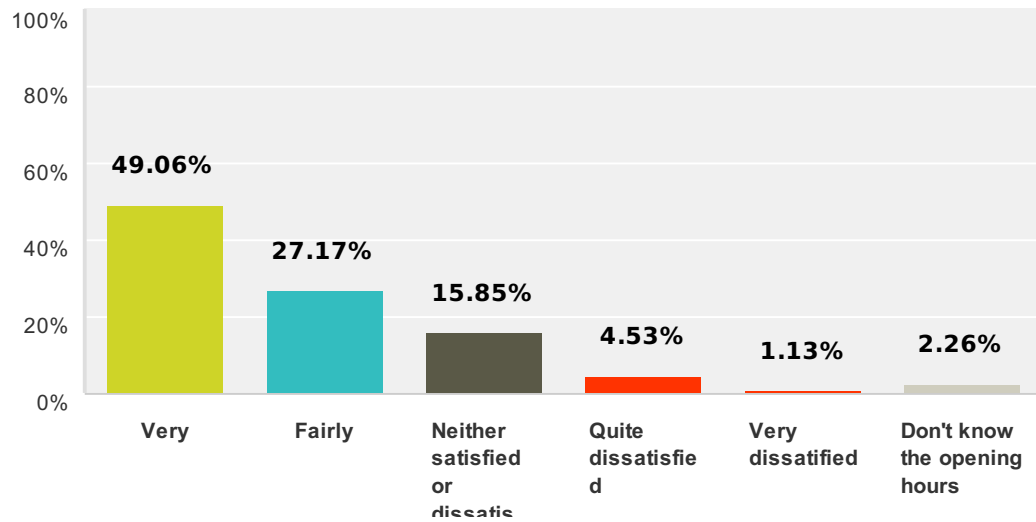
Q7 How helpful in general do you find the receptionists at the Surgery?

Answered: 263 Skipped: 13



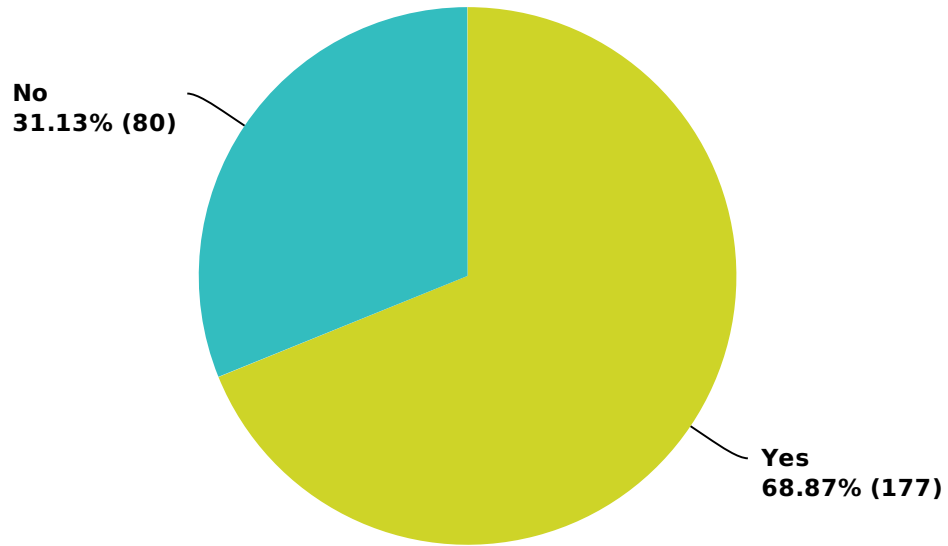
Q8 How satisfied are you with the opening hours at this surgery?

Answered: 265 Skipped: 11



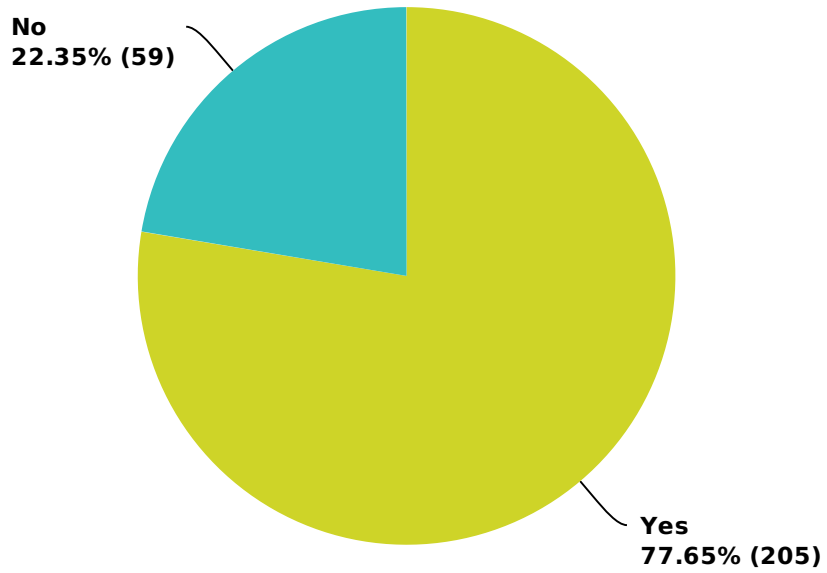
**Q9 Have you seen our website,
www.wollatonparkmedicalcentre.co.uk ?**

Answered: 257 Skipped: 19



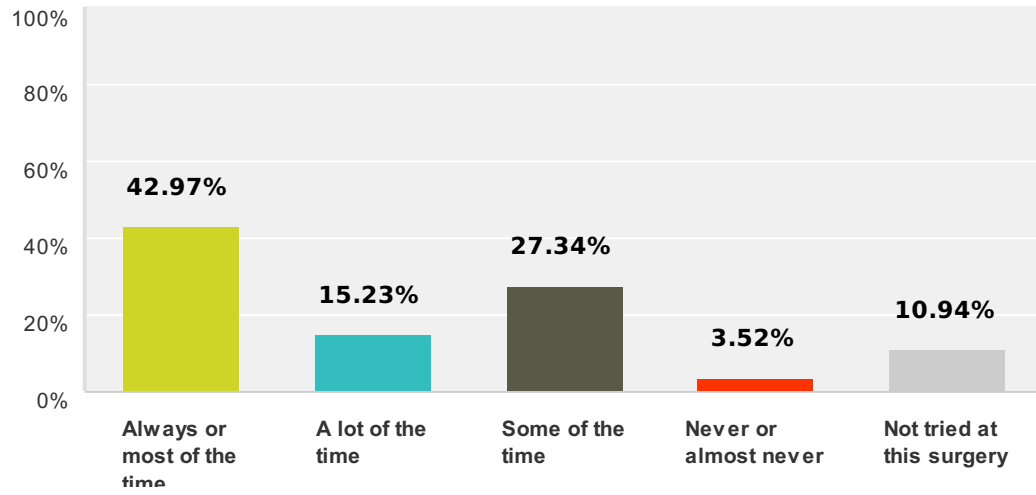
Q10 Is there a particular doctor you prefer to see at the surgery?

Answered: 264 Skipped: 12



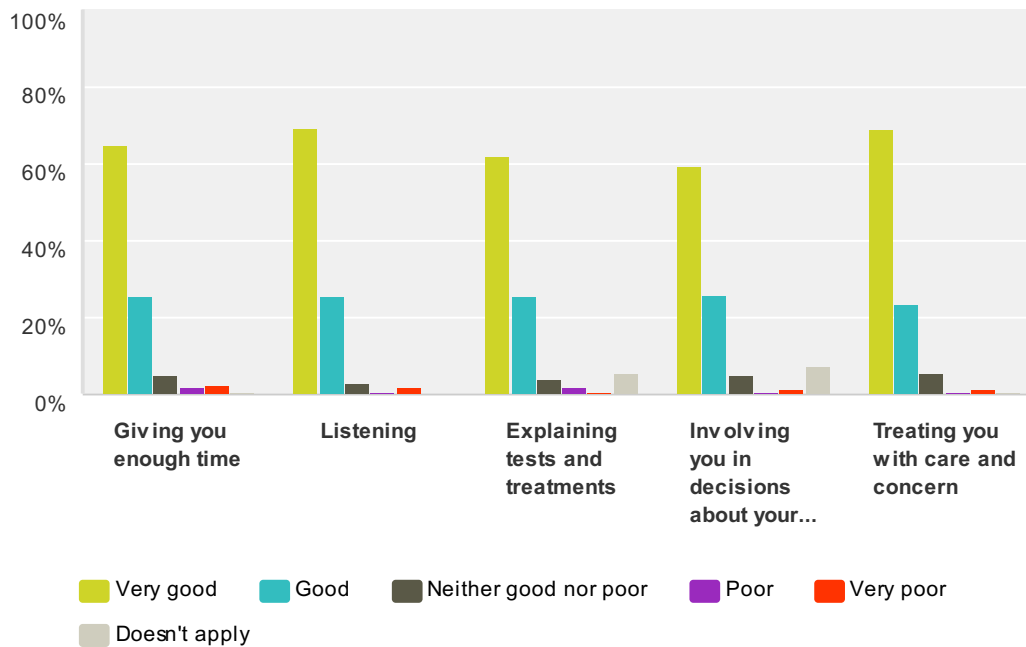
Q11 How often do you see the doctor you prefer?

Answered: 256 Skipped: 20



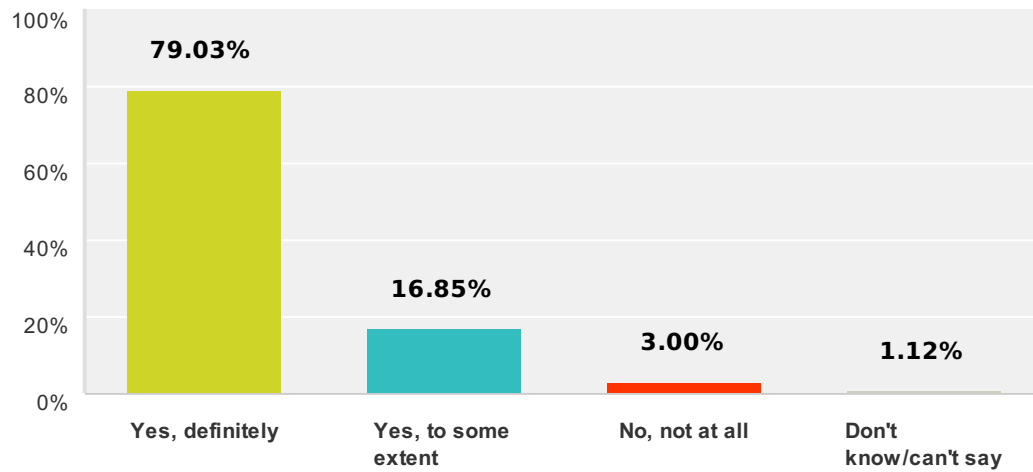
Q12 The last time you saw a doctor at the surgery, how good was the doctor at each of the following? (Please put a tick in one circle for each row)

Answered: 268 Skipped: 8



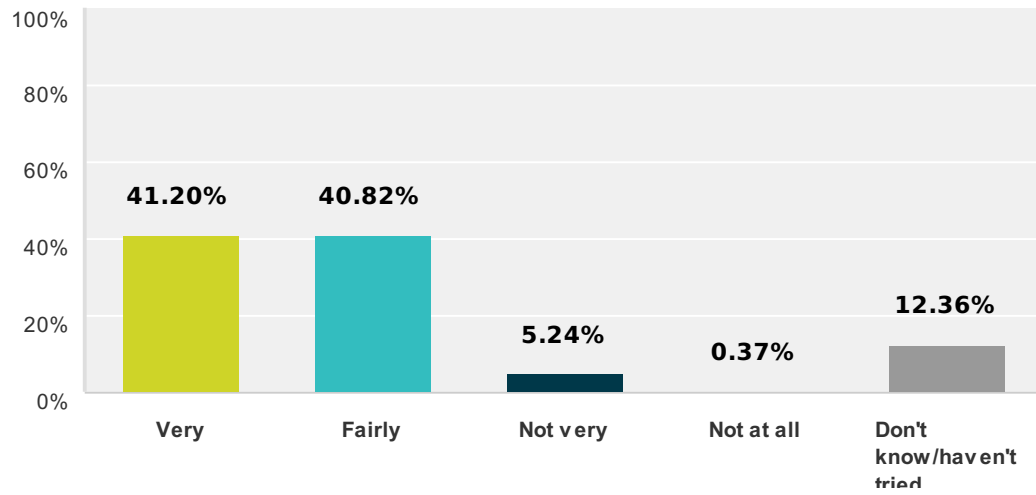
Q13 Did you have confidence and trust in the doctor you saw?

Answered: 267 Skipped: 9



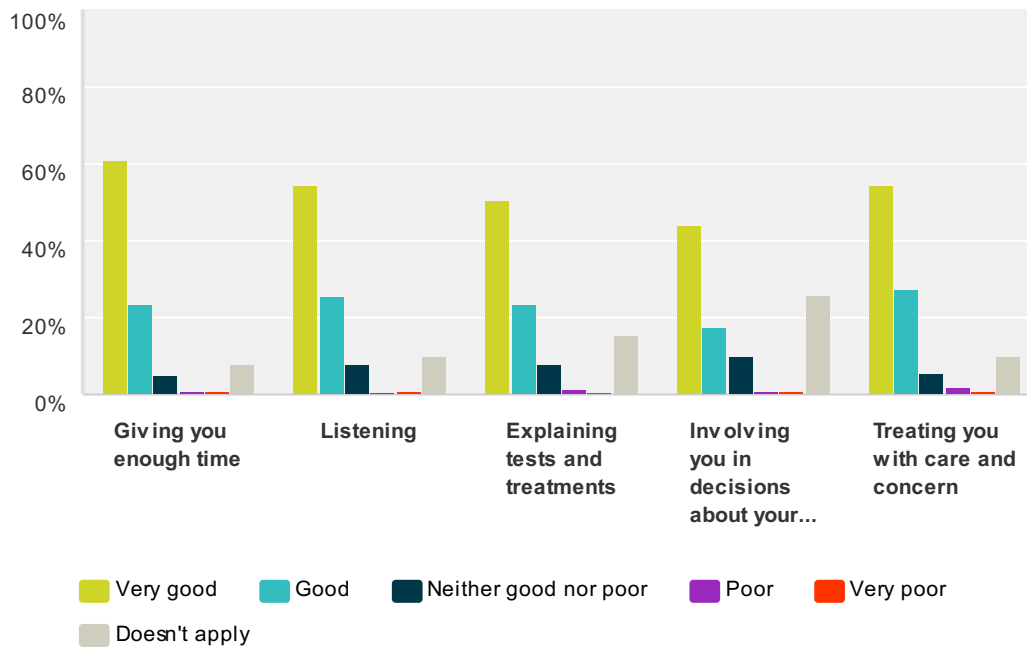
Q14 How easy is it for you to get an appointment with a practice nurse at the surgery?

Answered: 267 Skipped: 9



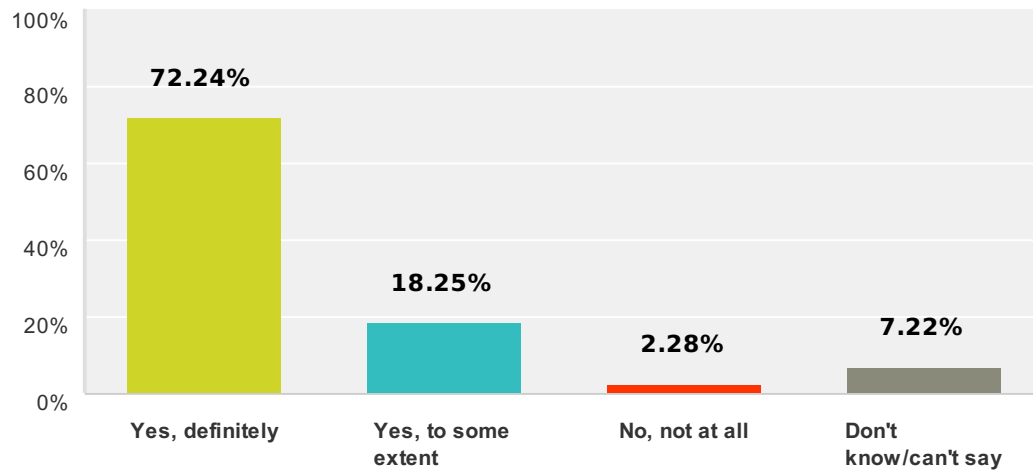
Q15 Last time you saw a practice nurse at the surgery, how good did you find the nurse at each of the following? (Please put a tick in one circle for each row)

Answered: 268 Skipped: 8



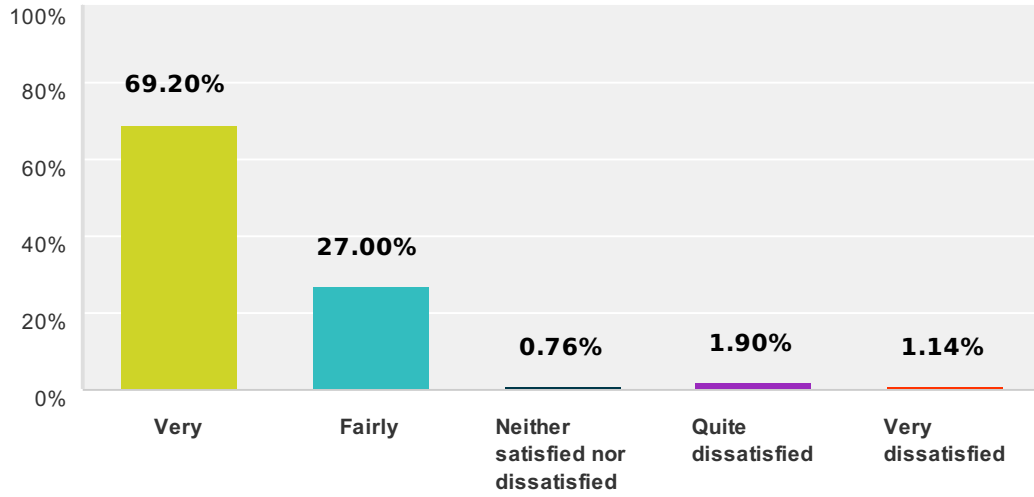
Q16 Did you have confidence and trust in the nurse you saw?

Answered: 263 Skipped: 13



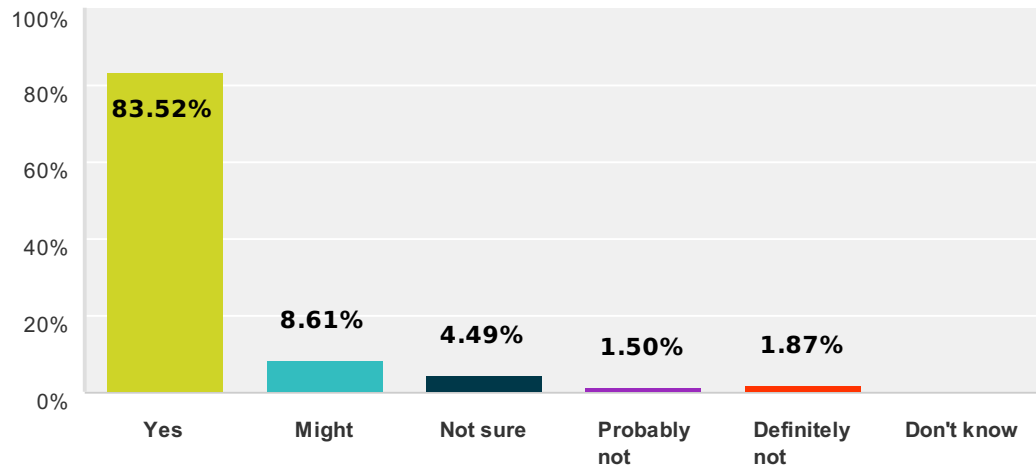
Q17 In general, how satisfied are you with the care you get at the surgery?

Answered: 263 Skipped: 13



Q18 Would you recommend the Surgery to someone who has just moved to your local area?

Answered: 267 Skipped: 9

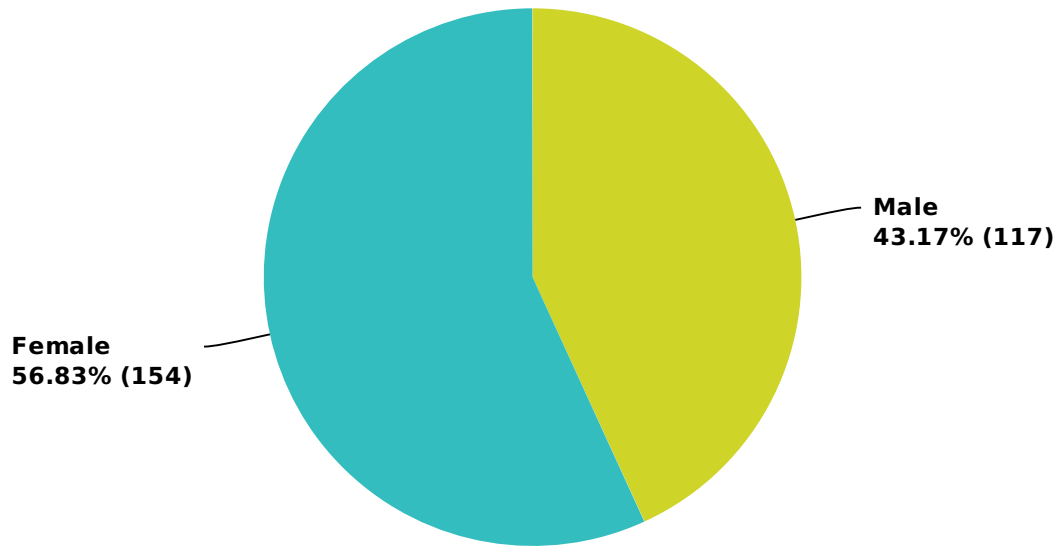


**Q19 Do you have any suggestions as to
how we might improve our surgery?**

Answered: 115 Skipped: 161

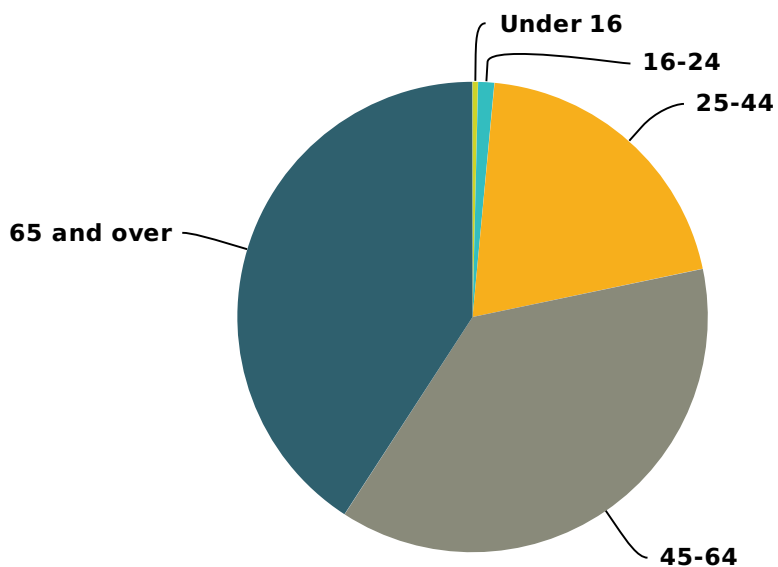
Q20 Are you male or female?

Answered: 271 Skipped: 5



Q21 How old are you?

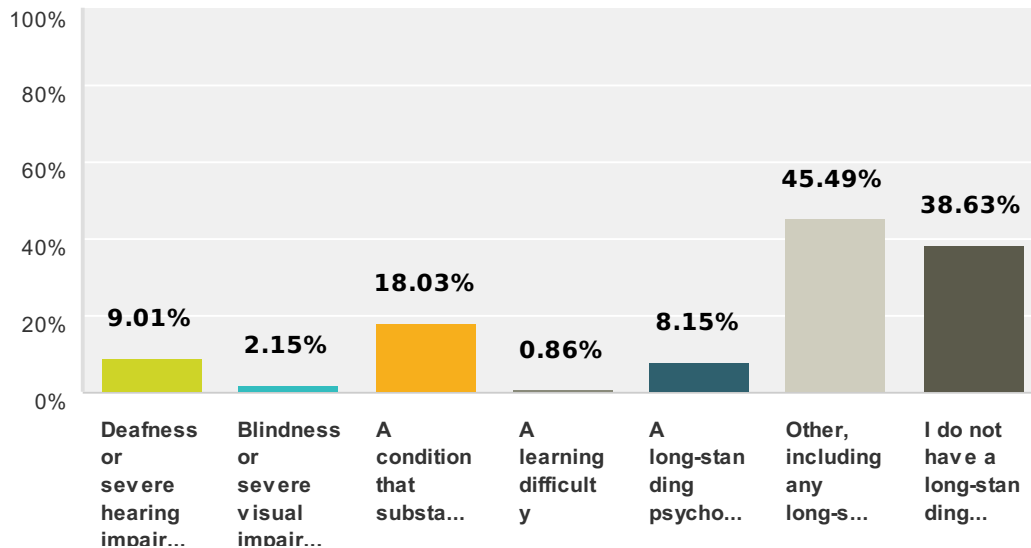
Answered: 267 Skipped: 9



Answer Choices	Responses	
Under 16	0.37%	1
16-24	1.12%	3
25-44	20.22%	54
45-64	37.45%	100
65 and over	40.82%	109
Total		267

Q22 Do you have any of the following conditions? (Please tick all the boxes that apply to you)

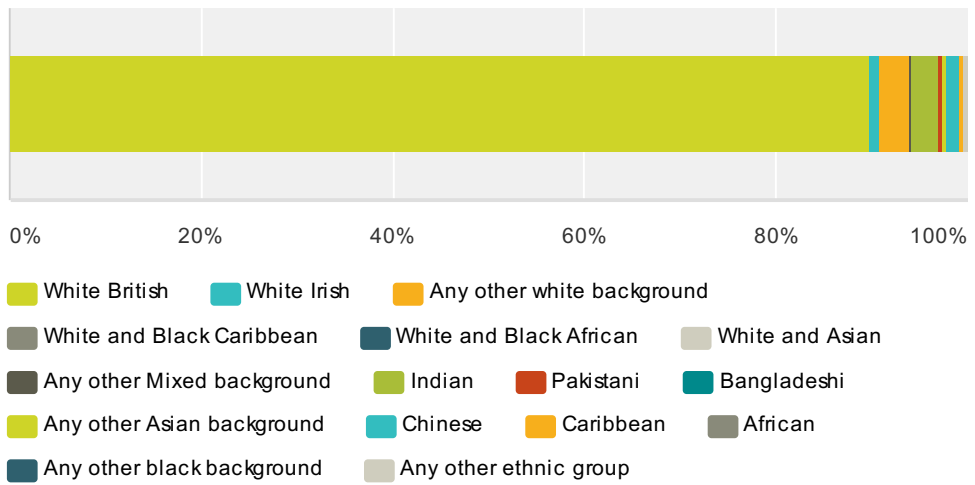
Answered: 233 Skipped: 43



Answer Choices	Responses
Deafness or severe hearing impairment	9.01% 21
Blindness or severe visual impairment	2.15% 5
A condition that substantially limits one or more basic physical activities, such as walking, climbing stairs, lifting or carrying	18.03% 42
A learning difficulty	0.86% 2
A long-standing psychological or emotional condition	8.15% 19
Other, including any long-standing illness	45.49% 106
I do not have a long-standing condition	38.63% 90
Total Respondents: 233	

Q23 What is your ethnic group?

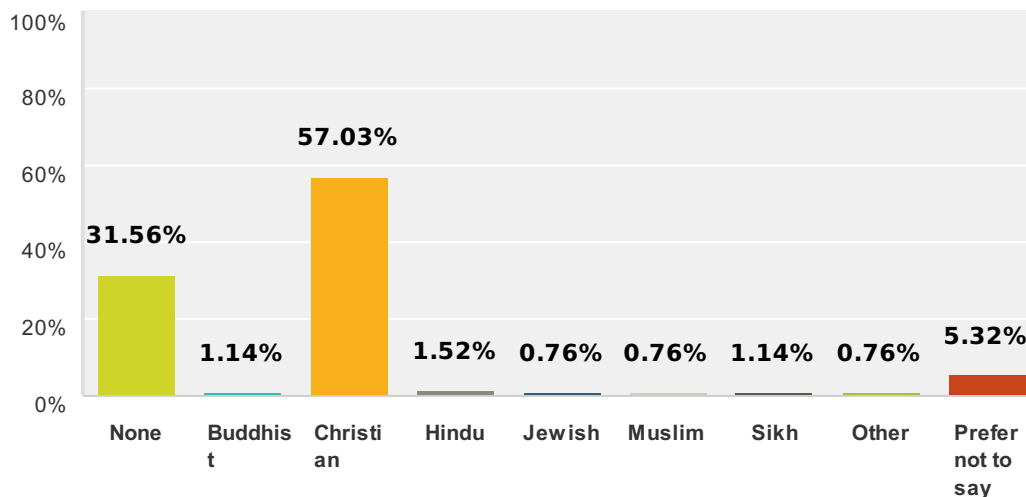
Answered: 262 Skipped: 14



Answer Choices	Responses
White British	89.69% 235
White Irish	1.15% 3
Any other white background	3.05% 8
White and Black Caribbean	0% 0
White and Black African	0% 0
White and Asian	0% 0
Any other Mixed background	0.38% 1
Indian	2.67% 7
Pakistani	0.38% 1
Bangladeshi	0% 0
Any other Asian background	0.38% 1
Chinese	1.53% 4
Caribbean	0.38% 1
African	0% 0
Any other black background	0% 0
Any other ethnic group	0.38% 1
Total	262

Q24 Which of the following best describes your religion?

Answered: 263 Skipped: 13



Answer Choices	Responses	Count
None	31.56%	83
Buddhist	1.14%	3
Christian	57.03%	150
Hindu	1.52%	4
Jewish	0.76%	2
Muslim	0.76%	2
Sikh	1.14%	3
Other	0.76%	2
Prefer not to say	5.32%	14
Total		263