

**Wollaton Park Medical Centre
PPG Meeting 19 July 2021 by Zoom**

Present: Julie, Malcolm, Mary, Miriam, Sue, Wendy; Claire Glover in the chair.

Apologies Ann, Brenda, Christine, David, Helen, John, Rosie, Stuart, Yesmean

NOTES

Agenda Item	Summary of Discussion and Actions	Responsibility
Welcome	In Yesmean's absence Claire welcomed members, including Wendy to her first meeting. Andy Evans from Connected Nottinghamshire was unable to be present.	
Practice update	<p>There had been considerable staffing difficulties since the last meeting with a number of the team having to self-isolate. For instance, four staff had been off last week and one practice nurse was affected that morning and no locum could be found. It was hoped that the ending of track-and-trace after 16 August would ease the situation. A further receptionist had been appointed in an effort to reduce the congestion at 10.00. The resumption of booking of appointments online had been mentioned at the previous meeting, but this continued to be impossible in view of the large number of last-minute cancellations that would be caused. Overall it was thought that telephone consultations lasted longer than those in person, perhaps because patients had accumulated a backlog of issues during the pandemic.</p> <p>Booster vaccinations would be needed by the following groups of patients: stage 1: over 70s, health and social care workers, immune-suppressed patients over 60, care-home residents, stage 2: over 50s, flu-risk patients</p> <p>The aim was for both COVID and flu vaccines to be given at the same time, but this posed problems as most GP surgeries were not equipped to store the Pfizer vaccine. So other centres would be needed to cover a number of practices, though some used hitherto would no longer be available. The gap between the second and booster vaccinations would be at least eight weeks. The flu vaccine should be available from 6 September and one for shingles would be for the over 70s as last year.</p> <p>Despite the national lifting today of most restrictions the practice would continue to maintain the restrictions that had been in place, for example mask-wearing and limited face-to-face consultations.</p>	

	The meeting recorded its appreciation of all the efforts of practice staff to disguise the adverse effects of the pandemic and to maintain such a reassuring public face.	
Any other business	Mary reported that repeated efforts to talk with Self Help Nottingham had been fruitless and Claire volunteered to try to make contact.	Claire
Future topics	It was hoped to reschedule Andy Evans from Connected Nottinghamshire for 13 September.	
Meeting dates in 2021	Unless otherwise notified the meetings on Mondays 13 September and 8 November 2021 at 14.00 would be at the practice in a large, secure meeting-room rather than on Zoom,	