

**Wollaton Park Medical Centre
PPG Meeting 16 September 2019**

Present: Christine, David, Helen, Malcolm, Mary, Miriam, Rosie and Yesmean; Claire Glover; Kate Horton

Apologies Ann, Brenda, John, Dr Parker,

NOTES

Agenda Item	Summary of Discussion and Actions	Responsibility
Welcome	Yesmean chaired the meeting and explained the absence of Brenda who was offered members' warmest wishes.	
Visiting speaker	<p>Kate Horton, Engagement Officer at Greater Nottingham Clinical Care Partnership, was welcomed to enlarge on the new Integrated Care System which Yesmean had already circulated an informative outline of. Essentially the new structure brought together under one umbrella the health and social care provision hitherto the responsibility of the NHS, local authorities and the voluntary sector. Kate was able to throw more light on some aspects of the topic and explain how far they had been implemented. The three integrated care providers in the county (excluding Bassetlaw) would be Mid Nottinghamshire, South Nottinghamshire and Nottingham City. These bodies seemed to be approaching their tasks in differing ways, the first being the most advanced, but the City model having distinct advantages over the others. Within the City were eight primary care networks: Wollaton Park is part of area 7, Wollaton. Each of the networks would have a link worker or social prescriber who were currently being appointed. Compared with medical centres which lacked a PPG Wollaton Park was well placed. It was anticipated that the new structure would bring improvements in numerous ways, an example being appointment procedures which currently generated many problems.</p> <p>Kate looked forward to bringing further updates, perhaps in the company of the link worker when in post.</p>	
Practice update	<p>Claire reported that:</p> <ul style="list-style-type: none"> • The recent regulatory review by the Care Quality Commission had generated very satisfying feedback and that the practice had been judged, "good" in all categories. Dr Fairhurst was taking over from Dr Silcock as regulatory manager. • Flu jabs. A combination of reasons had produced a chaotic situation the previous week when a large number of patients had to wait excessively for attention. They all received apologies. The customary Saturday morning walk-in sessions would still take place as usual. The general shortage of vaccines seemed to affect medical practices more severely than pharmacies and members were bemused by this contrast. In 2020 it was 	

	<p>expected that one rather than four versions of the vaccine would be supplied, which might ease the situation.</p> <ul style="list-style-type: none"> • The pharmacy was in the process of changing its computer system, though publicity had been less than adequate. In future repeat prescriptions were likely to require longer notice as stocks would be held at the chain's central store and not at the pharmacy. Other prescriptions would continue to be fulfilled from stock. 	
AOB	There was none	
Next meeting	Mondays 4 November (2.00), 16 December (9.30 for 10.00 for providing refreshments in Reception)	