

PPG notes 25 March 2019

Present: Yesmean, Ann, Brenda, Christine, David, Helen, John, Mary, Malcolm, Miriam and Rosie **In attendance** Clare **Apologies** Dr Parker

NOTES

Agenda Item	Summary of Discussion and Actions	Responsibility
Welcome	Yesmean took the chair.	
Practice update	<p>Claire Glover reported in detail on:</p> <ul style="list-style-type: none"> • Pharmacy. Patients had now all received explanatory letters about the new arrangements for repeat prescriptions. The process had not been without its challenges and work was continuing, particularly in relation to the 55 patients who claimed that they were unable to use any of the alternative access routes to repeat prescriptions. • Staffing. A further receptionist had been appointed. Two registrars were leaving without immediate successors being available. • Appointments. Where patients were unable to make an appointment, they could be referred to the recently established GP+ service at Parliament Street which offered a full range of services on weekday evenings and weekends. A particular instance was raised where a patient had been referred by a GP for a blood test, but was then unable to make an appointment for a further consultation with the GP as requested. 	
PPG Business	<p>Yesmean and Brenda reported back on the networking event at Trent Vineyard on Thursday 14 February.</p> <p>There was some discussion of Integrated Care Systems.</p>	
Visiting speaker	<p>Helen, the chair of Change Makers for Cancer Awareness, gave a lively introduction to the working of her group and circulated leaflets. This activity was originally an NHS initiative, but for the past ten years had operated separately from the NHS and relied on grants of various kinds. It particularly targeted self-awareness among the public in relation to lung, bowel, breast and prostate cancer by speaking at meetings such as this and having a presence at other public occasions. The group meets on the second Tuesday of the month, 10.30-12.30 at My Sight, Heathcote Street and welcomed all who were interested. Helen was warmly thanked for an engaging presentation. See website: http://changemakerscancerawareness.com/</p>	
Dates for 2019	Mondays 13 May, 24 June (9.30 for 10.00), 5 August, 16 September, 4 November, 16 December (9.30 for 10.00)	
AOB	None	
Next meeting	Monday 13 May at 2.00	

